



UES achieves best value for Wales & West Utilities

The Brief

With a turnover in excess of £300 million, Wales & West Utilities is a regulated gas distribution business with around 35,000 km of gas distribution pipelines located in Wales and the South West of England.

Wales & West Utilities does not sell gas but instead ensures that it is piped in a safe and efficient way. The company is also responsible for dealing with gas escapes, laying new gas pipes and replacing and moving pipes and meters.

The Solution

- A detailed review of utility procurement processes to identify cost saving opportunities and best value suppliers to meet energy and telecoms requirements
- Detailed analysis of utility spend to ensure correct allocation, reconciliation and validation of costs
- Reconciliation of data within Wales & West Utilities procurement systems

“The service UES provides has been invaluable for us to manage our estate of electricity, gas and water accounts more effectively. Not only has UES realised substantial benefits from bill corrections and rebates, the understanding of our carbon footprint is now more accurate than ever.”

Graham Edwards, Chief Executive

The benefit

- 20% + savings in less than 12 months with a total cost saving over four years of more than £2 million
- Refunds of billing discrepancies worth more than £250,000
- Accurate and transparent reporting enabling live carbon footprint management
- Full integration of utility bills with SAP

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